

Ahmet Amanov

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WORK EXPERIENCE

Mam Diamond Inc.

January 2025 – Now

Customer Support specialist/ IT specialist

Houston, USA

- Manage and maintain the company's online shop, ensuring smooth day-to-day operations, product updates, and customer satisfaction.
- Install and configure hardware, software, systems, and networks to support business operations.
- Plan and execute system maintenance and upgrades to enhance performance and security.
- Set up staff accounts and permissions, streamlining onboarding and maintaining secure access control.
- Provide technical support to staff and resolve IT-related issues promptly, improving overall team efficiency.

InAshgabat

June 2019 – November 2021

Back-End Developer

Ashgabat, Turkmenistan

- Developed and maintained a PHP-based backend system, ensuring smooth content management and user interaction.
- Optimized MySQL databases, improving query performance by 40%, leading to faster content retrieval and improved website speed.
- Designed and integrated RESTful APIs for enhanced communication between the front end and back end, reducing content update times by 30%.
- Implemented security protocols based on OWASP standards, achieving a record of zero security breaches during my time in this role.
- Collaborated with the front-end team to deliver responsive designs and improve user engagement by 25%.
- Conducted regular code reviews, maintaining high-quality code, minimizing bugs, and ensuring adherence to best practices.
- Assisted with content management system improvements, streamlining the publishing process for editors and journalists.
- Played a pivotal role in the award-winning recognition of InAshgabat as the "Best Web Portal" at the TMYG Contest for Ashgabat's 140th Anniversary.

Uniq Development

July 2018 – July 2020

Web developer

Ashgabat, Turkmenistan

- Spearheaded development projects for Uniq development's web applications, focusing on PHP-based backend systems and JavaScript-driven frontend interfaces ensuring timely completion of projects within allocated budgets, resulting in a 20% increase in project efficiency.
- Developed and maintained RESTful APIs for seamless integration of internal and external systems using JSON for data interchange, reducing data retrieval time by 30%.
- Implemented robust security measures, following OWASP guidelines, resulting in zero security breaches during the tenure.
- Optimized MySQL database queries, enhancing application performance by 40% and reducing page load times by 2 seconds.
- Collaborated with UX/UI designers to implement responsive designs using Bootstrap, resulting in a 25% increase in user engagement.
- Conducted bi-weekly code reviews, ensuring code quality and adherence to best practices, resulting in a 15% decrease in bug reports.
- Acted as a technical mentor for junior developers, facilitating knowledge sharing and skill development within the team.
- Utilized Git for version control, managing code repositories and implementing branching strategies for efficient code management.
- Coordinated with stakeholders to gather requirements, leading to the successful delivery of 6 major web application updates.

- Developed and executed the server-side architecture of the "USSA TM" platform using Node.js, Express.js, and PostgreSQL database, enabling seamless data management and scalability for 10,000+ users.
- Successfully deployed the application into test and production environments, reducing post-deployment issues by 80%.

EDUCATION

Turkmen State Institute of Economics and Management (TSIEM)

Bachelor's degree in Business Administration with a concentration in Marketing and Master's degree in Food and Business Economics

June 2018

Ashgabat, Turkmenistan

- GPA: 3.88/4.0
- Contributed to 2nd place finish in regional university soccer competition through teamwork and athletic performance.

North American University (NAU)

Bachelor's degree in Computer Science with a concentration in Software Engineering

December,2024

Stafford, Texas

- GPA: 3.73/4.0

Skills

Programming Languages:	PHP, JavaScript, Python, Dart
Frameworks:	Laravel, Symfony, CodeIgniter, Yii, Vuejs, Livewire
Database Management:	MySQL, PostgreSQL, MongoDB, SQLite, Redis
Front-End Tools:	HTML5, CSS, Bootstrap, jQuery
Development Tools:	PhpStorm, VS Code, DBeaver, Docker, Git
Project Management:	Trello, Jira, Asana, Slack
Web Servers:	Apache, Nginx
API Development:	REST, GraphQL, SOAP
Testing:	PHPUnit, Codeception, TDD
Security:	OWASP Top 10, Cross-Site Scripting (XSS), CSRF, Secure Coding Standards
Performance Tuning:	Caching strategies, Query Optimization, Memory Management
Operation Systems:	Windows Server, macOS, Linux distributions (Ubuntu,Debian, CentOS)
Continuous Integration:	Jenkins, GitLab CI, Travis CI
Cloud Services:	AWS, Google Cloud Platform, Azure, Kubernetes

Military Experience - Turkmenistan

- Played professional futsal during military service, becoming a two-time champion of Turkmenistan in futsal.
- Developed strong discipline through military service.

Languages

- Turkmen: Native
- Russian: Fluent
- English: Fluent
- Turkish: Intermediate